
Updating to Version 9

Updating from a previous version of the software is easy. We always recommend making a backup of your database before any updates or installations.

Backup Your Database

1. Open your current version of the software to make a backup copy of your database.
2. Go to the **File** drop-down menu and select **Backup and Restore**, then select **Backup Database**.
3. Click **Next**.
4. Select a location to save the database and then click **Save**.
5. After the backup is saved close the software.

Uninstall the Software

If you are updating from a version prior to Version 7 you will have to completely uninstall your software before updating to Version 9¹.

- **If you have Windows XP**
 1. Go to the **Control Panel**.
 2. Select **Add/Remove Programs**.
 3. Locate your software on the list and select **Uninstall**.
- **If you have Windows Vista or Windows 7**
 1. Go to the **Control Panel**.
 2. Select **Programs and Features**.
 3. Locate your software on the list and select **Uninstall**.

Install the Software

If you are updating from Version 7 or later, then you can simply install the software update.

1. Place the CD in your CD/DVD drive.
2. If you do not have an update CD, you can download the install file from the following website(s)

1: Older versions of the software will not be replaced during the install like newer versions will. To prevent any future issues when trying to access the database, old versions of the software need to be completely uninstalled.

- **Salon Iris Software:** <http://www.saloniris.com/firsttime.aspx>
 - **Orchid Medical Spa Software:** <http://www.medicalspasoftware.com/firsttime.aspx>
 - **123Pet Software:** <http://www.123petsoftware.com/support/firsttime.htm>
 - **InkBook Software:** <http://www.inkbooktattoosoftware.com/firsttime.aspx>
3. Follow the prompts on the screen, clicking **Next** or **Finish** as appropriate.
 4. After the installation has finished, start the software.
 - If you are on a payment plan or lease, your old serial number will continue to work. You will not need a new serial number.
 - If you just purchased V9, you will be prompted with the **Activation** screen. Enter your new V9 **Serial Number**, and then activate the software. We recommend activating using the Internet.
 - If you qualified for a free update, you will be prompted with the **Activation** screen. Follow the instructions. We recommend activating using the Internet. Be sure to print your new serial number and keep it in a safe place.
 5. Your database will automatically be updated.
 6. If you are networking computers, be sure to install the update on EACH computer on the network by performing the following steps:
 - a. Exit the software on ALL computers.
 - b. Update the software on each computer by following the steps above. Do not start the software until you have updated all computers and have completed **Step 3** below.
 - c. Start the software on the server only and let it update the database. The server is the computer that contains the database.
 - d. Start the software on the other client computers.
 7. If you have questions, please e-mail support@daysmart.com.

X-Charge Users

If you are using X-Charge software, please be sure you have Version 7.1 or greater. Please do not uninstall X-Charge prior to updating it. You will just need to check for updates within X-Charge and follow the prompts. X-Charge will come on the CD you received, or you can download it from:

- **Salon Iris Software:** <http://www.saloniris.com/supportdownloads.aspx>
- **Orchid Medical Spa Software:** <http://www.medicalspasoftware.com/supportdownloads.aspx>
- **123Pet Software:** <http://www.123petsoftware.com/otherdownloads.htm>
- **InkBook Software:** <http://www.inkbooktattoosoftware.com/supportdownloads.aspx>